

### WHAT IS FIXED LINE SERVICE?

Fixed line service is a telephony service where a customer can use to make calls either locally (same district or inter-district), calls to mobile or calls to international numbers.

### WHO IS ENTITLED TO SUBSCRIBE FOR THIS SERVICE?

Both residential and corporate customers can apply for this service.

### CAN EXISTING CUSTOMERS APPLY FOR THIS SERVICE?

Yes, if they require a new telephone line in their premise.

### WHAT ARE THE BENEFITS?

- a) Better quality and clarity of calls
- b) Cheaper calling rates for local calls (same district or inter-district)
- c) 24/7 availability

### WHAT ARE THE CHARGES?

For new and existing customers, the following charges apply:

DESCRIPTION		PRICE
<b>One Time Charges</b>		
Deposit	Yellow/Red/Purple IC *Expatriates working with Government Sector	\$50
	Green IC	\$100
Installation		\$50
<b>Monthly Charges</b>		
Fixed Line		\$13
<b>TOTAL START-UP COST</b>		<b>\$113</b>

### DO I NEED TO HAVE INTERNAL WIRING READY IN MY PREMISE OR RESIDENCE?

- a) Yes an internal wiring needs to be ready before our technical team can do the installation at your premise/residence.
- b) Charges for internal wiring are covered by the customer. TelBru has a list of recommended vendors should it be needed.

### CAN I APPLY MULTIPLE LINES?

Yes, you can apply more than one line. Additional charges apply.

### CAN THE FIXED LINE CALL OUT OR MAKE OUTGOING CALLS?

Yes. You will be able to make outgoing calls with your fixed line service. The following call charges apply:

DESCRIPTION		CHARGES
Local Calls	Same District	\$0.03/min
	Inter-District	
Calls to mobile (DST and PCSB)	Peak Hour (6am-7pm)	\$0.20/min
	Off Peak Hour (7pm-6am)	\$0.10/min
098	Please visit our TelBru website <a href="http://www.telbru.com.bn">www.telbru.com.bn</a> for rates and information	
IDD		

### HOW CAN I GET FURTHER INFORMATION ABOUT THIS SERVICE?

For further information, please visit our website [www.telbru.com.bn](http://www.telbru.com.bn). You can also visit any of our Kadai TelBru branches or call our Customer Care Centre at 111.

### HOW DO I SIGN UP?

To sign up, you can visit any of our Kadai TelBru branches and our Customer Service Representative will be happy to assist you.