



TOPIC 3

Addressing PC Problems

- Our Service to You
- What usually happens?
 - Slow Surfing
 - Slow loading of site/ Site not found
 - Hangs/ Freezes (not Responding)
 - No connections (network properties)
 - Disconnection (physical)
 - Overall slow PC Performance
 - Missing Files



Addressing PC Problems

Our Service to you

"We would like to help the public in addressing common PC problems and safe computing and safe Internet usage".

What usually happens?

Symptoms 1

- Slow surfing
- Slow loading of site / Site not found
- Hangs / Freezes (Not Responding)

Possible Cause

These are not necessary connection issues but have to do with -

- PC Operating System
 - Is the operating system original?
 - Is it updated?
 - Are the housekeeping done?
- Configuration
 - Are the settings to its optimal configuration?
 - Is it properly configured?
- Applications
 - Too many applications
 - Are the applications installed original?
- Hardware
 - Is the PC in its adequate PC Speed?

Symptoms 2

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- No connection (network properties)
- Disconnection (physical)

Possible Cause

Possible Modem heating-up, Router needs reset and IP settings.

Symptoms 3

- Overall Slow PC Performance
- Missing Files

Possible Cause

Possible hardware or application getting a Malware, spyware or Virus infection

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If you have any further queries, please contact us at:

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Thank you.

Regards,

IT Awareness Seminar Committee